

## Summary

Japha is a Brisbane-based IT company, primarily servicing clients in Queensland and NSW, Australia. We offer a wide range of IT services, but generally focus on web development and custom programming services. If you're interested, you can find out more about us (the company, the team and our services) on our website:

[www.japha.com.au](http://www.japha.com.au)

## The company

Japha Enterprises Pty Ltd was formed in 2008 by a group of highly-skilled and motivated IT professionals, with the intention of simplifying access to IT services for businesses as well as home users.

Japha has quickly gained a reputation for providing quality solutions at competitive prices. Based in Brisbane, Australia, the company currently serves Australian clients in both Queensland and NSW, and also has overseas clients in Germany. Our clients span across many industries – including mining, construction, civil engineering, recruitment, medical, agriculture, computer sales, and professional services.

Japha is a registered company in Australia (ACN: 133 444 425).

## Mission statement

*"Easy IT solutions for everyone, no matter what the challenge."*

Our goal is to provide a simple, complete and effective IT solution for each of our clients, so that they are confident that their computing needs will be met and can instead focus on their core business activities.

We provide the same high quality of service for everyone, regardless of whether you're a home user having problems with your internet connection, a small business who needs assistance with setting up your network, or a multinational corporation who needs a dynamic new website.

We view ourselves as partners with our customers, our employees, our community and our environment. And when you call us with a request, you'll notice we refer to it as a "challenge" – we don't call them "problems" or "issues".

## Environmental statement (Japha Earth)

At Japha, we've undertaken a variety of initiatives to show we care – about our customers, our staff, the local community and the whole planet. Collectively we call these initiatives Japha Earth, a project dedicated to identifying and following through on opportunities to make our planet a better place. Many people tend to forget that as a society our two greatest resources are – (i) other people (both locally and throughout our global village), and (ii) our environment.

There's a variety of actions we can all take to make sure we're doing our part to look after these precious resources. Some that we've gone with at Japha so far are:

- using server virtualization to reduce our power consumption
- running some of our servers primarily off solar power during the day
- ensuring that our old IT equipment gets reused or recycled
- opting for carbon offset options where offered (e.g. on aeroplane flights)
- encouraging our staff to install solar panels to reduce their own impact on the environment
- making sure we always have a positive work environment – this benefits both our staff and our customers
- encouraging our customers to reduce their environmental impact
- donating to various charities – including the Red Cross, Salvation Army, Guide Dogs Association and World Vision
- some of our Avira products have a donation to the Auerbach Foundation included in the purchase price